

## **Q&A KLM Flight Upgrader**

*'Upgrade your budget flight to a KLM flight'*

### **The 360 degrees video isn't working, what can I do?**

The 360 degrees video only work on the latest version of the browsers listed below:

Mozilla Firefox	55.0.3
Google Chrome	61.0.3163
Internet Explorer	11
Opera	47.0.2631.71

*Unfortunately Safari (Apple) does not support YouTube 360 video's.*

### **What is the KLM Flight Upgrader?**

It is a KLM VR experience, everybody can now experience what it is like to flying with KLM. Even when you fly with a budget airline...

### **How can I start a new sequence inside the VR experience?**

Activate a trigger point by looking at it; keep looking until the circle is fully filled.

### **Can I order a KLM cardboard?**

Yes! Visit [www.klm.com/flightupgrader](http://www.klm.com/flightupgrader) to see how you can request your own KLM cardboard (supplies are limited).

### **What is the destination of the VR flight?**

No specific destination. The aircraft is flying to any destination you want to go 😊

### **From which airports in the United States of America does KLM flies?**

KLM flies from JFK, LAX, SFO, IAD, ATL, IAH, ORD, MSP, SLC\*, and MIA\* and from even more airports thanks to our partner Delta Air Lines.

\*Offering seasonal summer flights from Salt Lake City and seasonal winter flights from Miami

### **To which destinations in Europe does KLM flies?**

See an overview of all European destinations and fares [here](#).